| **Table 22b:** Volumes of services transmitted electronically excluding Simple Mail Transfer Protocol - Medicare Easyclaim | | | | | |
| --- | --- | --- | --- | --- | --- |
| **Medicare Easyclaim** | **2009-10** | **2010-11** | **2011-12** | **2012-13** | **% change2** |
| Bulk bill | 11.2 million | 15.2 million | 17.4 million | 17.3 million | –0.6 |
| Patient claim | 3.7 million | 5.5 million | 6.6 million | 7.7 million | +16.7 |

2. Percentage change between 2011–12 and 2012–13.